

Solutions that **shine**



Overview

The SolSwitch Hospitality Add-On includes a dashboard which allows the front desk staff to enable/disable access to long distance, enable/disable message waiting indicator and set the next day's wake-up call time. The dashboard grants access to a specified list of IP addresses without having to login; making it easy for the front desk to open and use right away.

Wake-up Call: The wake-up call system will try to reach someone in the room up to 3 times. If unanswered the front desk will be notified that the call was missed. The recording heard by the guest can be customized by uploading a wav/mp3 file or recording to the system.

Voicemail/Message Waiting Indicator: The message waiting indicator light can be controlled manually for properties that do not offer voicemail but still wish to take messages.

Long Distance Access: The option to toggle access to long distance.

Call Billing: The system has the ability to print call charges as soon as the call ends. The charges can then be added automatically using an API or manually by the front desk worker.

